

MTX Warranty Information

Skywalker will assist with MTX Warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the MTX Factory. See warranty and contact info below.

Warranty Policy:

MTX products purchased in the USA from an authorized MTX dealer are guaranteed against defects in material and workmanship for the period of time specified below, the warranty period begins the day the product is purchased by the end user. This warranty is limited to the original retail purchaser of product. Product found to be defective during that period will be repaired or replaced by MTX at no charge. This warranty is void if it is determined that unauthorized parties have attempted repairs or alterations of any nature. Warranty does not extend to cosmetics or finish. Before presuming a defect is present in the product, be certain that all related equipment and wiring is functioning properly. MTX disclaims any liability for other incurred damages resulting from product defects. Any expenses in the removal and reinstallation of products are not covered by this warranty. MTX's total liability will not exceed the purchase price of the product. If a defect is present, your authorized MTX dealer may be able to effect repairs. Proof of purchase is required when requesting service, so please retain your sales receipt. Many of the MTX products are covered by different warranties, to determine your specific warranty refer to your owner's manual or visit MTX.com.

Contact Information:

MTX / Mitek
4545 E. Baseline Rd.
Phoenix, AZ 85042

Phone: 1-800-556-2888 or 608-325-4125

Process for obtaining an RMA

Call the manufacturer at the contact number(s) above to obtain a RMA. Follow the instructions given by MTX. Pack merchandise carefully to avoid damage, and include a copy of the original invoice or receipt. Ship merchandise back to the manufacturer prepaid.